



MEMORANDUM

TO: Rick Mulheron, Best Refrigeration

FROM: Danny Moore
Director of Technical Support

DATE: March 20, 2008

RE: BIOZONE LABRATORIES

The purpose of this memo is to confirm that the Biozone product is acceptable for use on ice makers produced by Hoshizaki America, Inc. While Hoshizaki America, Inc. is not specifically endorsing this product, we see no issues with using it on our KM ice maker products. We currently have Hoshizaki distributors who utilized the BioZone unit and are aware of many applications where BioZone is installed on KM cuber models. I have also received favorable reports from the users of this product that it is effective in reducing slime and bacterial growth in the ice maker. In the past 18 months, I have recommended that some of our customers try the Biozone unit and let us know how it works for them and have had no negative reports.

Having reviewed the technology, we feel confident that the use of this product will not affect the parts and components used in these ice makers. As a result, we confirm that the use of the BioZone unit will not affect the Hoshizaki warranty.

If you have any questions concerning this memo you can contact me at Hoshizaki Technical Support.

Danny Moore

Director of technical Support
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